

John W. Daw, DDS - Napa, California

We are delighted that you chose our dental practice and look forward to meeting you. We would like to take this opportunity to share some information regarding our practice and policies with you.

About Us

We're a family-oriented dental practice, offering gentle comprehensive and multidisciplinary treatment to our patients. What's unique about us is our very personal quality care. Our first priority is your comfort. Your individual needs are always considered.

Dentistry has seen dramatic changes over the years. New materials and techniques have given us the means to perform some pretty wonderful transformations while minimizing discomfort. Our Practice utilizes the latest technology and strives to stay educated on the latest materials and procedures. We place crowns, partials, dentures and implants to restore function where some teeth are missing, or there are no teeth at all. Cosmetically, we work real magic with bonding, veneers, whitening and an array of procedures to repair teeth and, not incidentally, self-esteem. We also perform endodontic, pediatric and oral surgery services.

Location

We are located at 1600 Trancas st. Suite D in Napa Ca (behind Villa Corona in Bel Aire Plaza) Our free parking lot is accessible from Baxter st. (across from the post-office).

Radiographs

Our facility is entirely digital and computer based. This means that we also utilize digital radiography. Using the latest in X-Ray technology, we are able to obtain radiographs that are displayed instantly on a computer monitor for analysis. Most importantly, these radiographs expose the patient to ten times less radiation than conventional x-rays.

Insurance

We accept a variety of insurances at our practice. If you have insurance, please bring a copy of your claim form and I.D. card or insurance booklet to your initial visit and please keep us updated to any changes in your coverage. We will gladly assist you in determining your coverage and filing claims. Depending on your coverage you may be required to pay a deductible or a co-pay following treatment. Ultimately, it is your responsibility to understand your dental coverage.

Payment

Payment is required at the time services are provided. We accept all major credit cards. As an added service we provide a variety of payment plans that will allow you to begin treatment immediately. These

no-interest, low monthly payment options can fit your personal finances so that your dental health does not suffer due to treatment delays.

No-Show Policy

Your appointment is reserved so that you receive our full attention and service. In order to avoid delays to the schedule please arrive on time. If you know you will miss an appointment please call and we will gladly reschedule. We will charge your account a \$50.00 fee for failing to keep an appointment without any type of notice.

Children

Children are welcome in our facility. Due to the inherent danger of a dental facility we insist that a child not being treated must be supervised by a parent or guardian. A parent or guardian must be present in the office during treatment of a minor.

Privacy

All personal information on our system is protected by the latest in data encryption and security. We will never sell or release your personal information. All written personal information is shredded when discarded.

Enclosed is a patient information form that you may complete at your convenience. If there is any additional information you require, please call and we will be happy to assist you.

We are very happy to welcome you as a new patient and look forward to meeting you at your next appointment.

Sincerely,

John W. Daw D.D.S.

I have read and understand the office policies:

X_____